



Republic of the Philippines
J.H. CERILLES STATE COLLEGE
Mati, San Miguel, Zamboanga del Sur
Quality Education for Service

CERTIFICATE OF COMPLIANCE

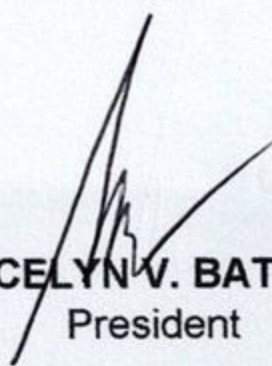
Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, Mary Jocelyn V. Battung, Filipino, of legal age, President of J. H. Cerilles State College, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The J. H. Cerilles State College including its three (3) campuses and one (1) annex has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this **2nd** day of **December, 2021** in Pagadian City, Zamboanga del Sur, Philippines.

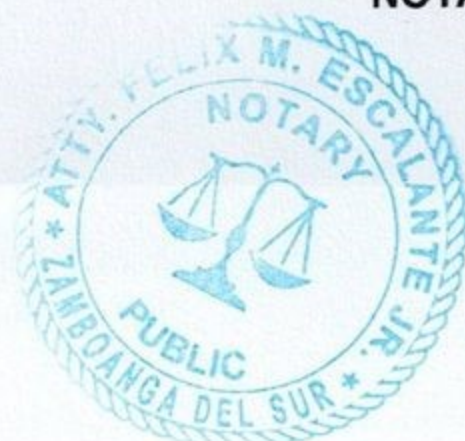

MARY JOCELYN V. BATTUNG, PH. D.
President

SUBSCRIBED AND SWORN to before me this **2nd** day of **December, 2021** in Pagadian City, Zamboanga del Sur, Philippines, with affiant exhibiting to me his/her CTC No: 28633645 issued on 1/6/21 at Pagadian City.

NOTARY PUBLIC/ ADMINISTERING OFFICER


ATTY. FELIX M. ESCALANTE JR.
Notary Public

Doc. No. 4984
Page No. 499
Book No. 4
Series of 2021



For Pagadian City and Zamboanga del Sur
Atta Tiera Napolan Pagadian City
Appointment Valid Until Dec. 31, 2021
Attorney's Roll No. 57855
PTR. No. 3411134-01/04/2021
IBP No. 121239-12/30/2020
MCLE COMPLIANCE VI: 0013549
Valid Until April 14, 2022